

PENNER

PATIENT CARE

Penner Transfers and Stretcher

Safe Operation & Maintenance Manual

380745 Rev. | 9-8-2025



PENNER

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Penner Patient Care

101 Grant St

Aurora, NE 68818

Service help call 1-800-732-0717 or 1-866-736-6377

www.pennerbathingspas.com



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Models: 382000-1, 382000-1L, 382010-1, 382010-1L
383000-1, 383000-1L, 383010-1, 383010-1L 382510-1,
382510-1L, 383510-1, 383510-1L, 382500-1, 383500-1

Transfer Lift Technical Description

The Penner Transfer Lift System is used with Whirlpool or Aqua-Aire (Air bubbling) bathing system intended for use in nursing homes, hospitals, and assisted living facilities to transfer or lift patients under the direct supervision of trained staff. The Transfer is available with or without scale. The Transfer Lift has two locking casters on the rear (pillar end). All Transfers have Swing-away and removable arms. All have a removable open concept seat pad that locks into position during use.

Manufacturer:

Penner Manufacturing Inc.
101 Grant St / PO Box 503
Aurora, NE 68818
(402) 694-5003
1-800-732-0717

Transfer Ratings:

28 Volts DC (Rechargeable)
5.2 Amps
400 Lbs. Maximum Capacity (600 Lbs. Bariatric Models)
Duty Cycle: 10% Int. with 1 minute on/ 9 minutes off
16" minimum clearance from floor
39.5" inches maximum clearance from floor
(Note: There is a two (2) inch adjustment to these clearances)

AC Adapter Transfer Charger Rating:

120 Volts AC Input – 28 Volts Output (For Charging Only)
Input – AC adapter .5 amps

Regulatory Data

In Accordance with the Standard For Safety of Medical Electrical Equipment UL
606001-1, CSA C22.2 NO. 601.1, IEC 60601-1

UL Classification:

Class I Internally Powered Equipment Type B

Equipment not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.



Medical Equipment with respect to electric shock fire and mechanical hazards only in accordance with UL2601-1, UL60601-1, IEC60601-1, and CAN/CSA C22.2 NO. 601.1



WARNING

This equipment is not suitable for use in the shower. Using in the shower will cause damage to the Transfer Scale and electrical components.



WARNING

This equipment is not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.



Safety Information and Patient Assessment for the Penner Transfer Lift Systems.

 Penner Transfer Lifts are designed and manufactured to meet or exceed the safety requirements for patient care equipment. In addition, they have been tested to ensure their safety. It is important, however, to know that materials can fail due to normal wear caused by use over time. Therefore, before each patient transfer, it is required that the nursing staff inspect for proper operation and missing or worn parts such as safety belts, cushions, arms, and casters. It is also required that a qualified maintenance staff inspect the lift at least monthly for missing parts or excessive wear that might cause the transfer lift to fail. A permanent record of each inspection and repairs should be kept by the facility.

 Only personnel who have been thoroughly trained in the operation of the Penner Transfer Lift System should operate this equipment. Operation of this equipment by untrained personnel could result in injury to the operator or patient. Your Penner Patient Care distributor is available at your request to provide complete in-service training on the equipment's proper operation.

Patient Assessment for the Penner Transfer Lift Systems.

 Before using the Penner Transfer Lift System, patients must be assessed by the facility's professional nursing or professional rehabilitation staff to determine which patients are suitable for transfer, which type of transfer to use, and the number of staff members necessary to transfer each patient. Although one person can perform patient transfers, certain patients or situations may require the help of one or more additional staff members. For example, patients with unpredictable behavior due to dementia may require additional help if their behavior poses risk of injury to themselves or to staff members, patients being transported in the Penner Transfer with or without scale outside of the patient's room. The above information must be recorded in the patient's record and must be communicated to the staff.

Penner Transfer Lift Criteria

The patient must:

- a. Have no injuries or medical conditions that might be aggravated by the Penner Transfer Lift procedure.
- b. Weight less than 400 lbs (less than 600 lbs on bariatric models)
- c. Be able to follow simple directions.
- d. Be able to sit upright by the optional chest safety belt.
- e. Evaluated for safety of extremities that are rigid or any problem he or she has that could cause injury or conflict with the safe operation of the Penner Transfer Lift System.

- The Penner Patient Transfer Lift System is designed to significantly improve the efficiency and environmental safety of your nursing care operation. However, the benefits designed into the Transfer Lift System will be realized only if the system is operated and cared for properly. The purpose of this is to provide you with a recommended procedure to help you obtain the maximum efficiency and safety from your Transfer Lift System.

- **Symbols and Terms**



WARNING

- The warning symbol identifies important safety messages. Failure to obey a safety warning may result in injury to you or to others.
- **CAUTION**
- The caution heading identifies important maintenance and operation information. Failure to obey a caution warning may result in damage to the Penner Transfer System and may void the warranty.
- **LEFT or RIGHT**
- When the terms “left” or “right” are used with reference to the tub, this means left or right as you look at the control panel from the seat end of the spa. On the Transfer, “left” or “right” is as the resident sits.



WARNING

Only personnel who have been thoroughly trained in the operation of the Superior Transfer Lift System should operate this equipment. Operation of this by untrained personnel could result in injury to the operator or patient. Our Penner Bathing Distributor is available at your request to provide complete in-service training on the equipment's proper operation.

Before starting to transfer the patient from bed to bath, prepare and fill the reservoir of your Penner Bathing System by following the operators' manual instructions that came with your Penner Spa. If you do not have one, call your Penner Bathing Distributor to obtain one or visit PennerBathing.com.

WARNING

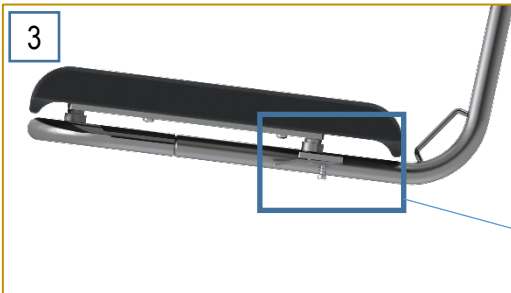
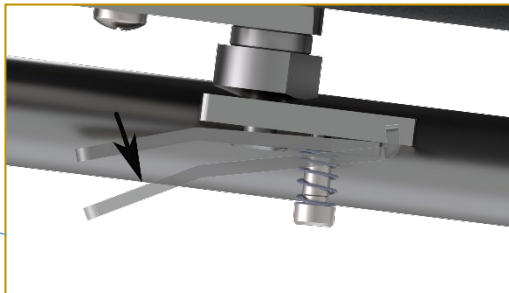
Do not overfill the spa by adding more water. Adding too much water may overflow the spa and could result in injury to the operator or patient.

Transferring from Bed to Bath, and/or lifting with Standard Penner Transfer System.

You are now ready to prepare for transferring the resident from the bed to the bath.



1. Install the seat pad by inserting the pins on the bottom of the seat into the chair frame holes by rotating it downwards.
2. Then push seat back until it latches into the release lever.
3. To remove seat, push release lever down and then pull seat forward and lift off chair frame.



WARNING

Failure to ensure that the Penner Transfer seat is securely locked to the Penner Transfer chair before the resident is transferred could result in injury to the operator or patient.

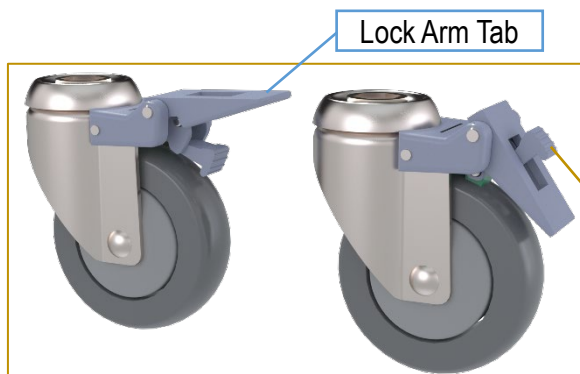


The arm rest of the Penner Transfer can swing upwards and back, or be removed to provide a variety of options in providing care.

4. Push the Penner Transfer to the resident's bed and position it for a normal bed-to-wheel chair transfer.

5. Lock the brakes by stepping down on the lock-arm tab located on the back of the rear casters as shown in the picture.

6. Unlock the caster by depressing the center tab on caster.



⚠ WARNING

Failure to lock the caster brakes before the resident is transferred could result in injury to the operator or patient.



7. Route the safety belt through the safety belt loops of the chair frame prior to placing the resident into the chair.

8. Transfer the resident into the Penner Transfer using the proper nursing transfer techniques. Bring the safety belt around the resident to the buckle connector.

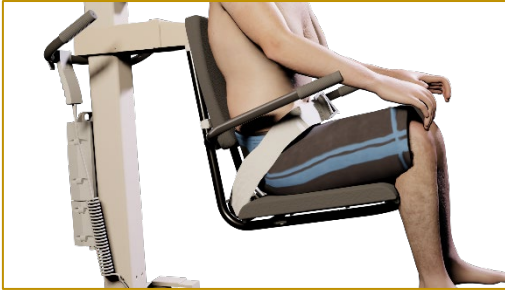
9. **All** residents must always be securely safety belted at the waist when using any of the Penner Lift Systems. Ensure that the safety belt is routed through the loose buckle end as shown in the picture to the left. Pay close attention to the placement of the serrations of the buckle. If routed the opposite way, the safety belt will slip. Tighten safety belt by pulling on the loose end of the safety belt.



⚠ WARNING

Failure to secure the resident properly with the safety belt could result in injury to the resident or operator.

For residents who are unable to support themselves in an upright position, Penner offers a second (chest) safety belt which allows you to secure the resident in an upright position as shown in the pictures below.



10. Unlock the caster brakes and push the resident to the bathing area, being careful to avoid objects in the hallways or uneven floors.

11. If the residents feet are touching the floor, raise the lift until they clear the floor. Always transport in the lowest position.



WARNING

Failure to insure hands, arms and legs are clear of any objects when transporting or lifting could result in injury to the resident or operator. Push the emergency stop button, on the Control unit at any time during raising and lowering of the resident.

WARNING

Failure to transport in the lowest position with residents feet clearing the floor could result in injury to the resident or operator.



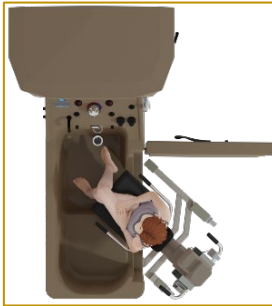
12. At the bathing area, position the Penner Transfer near the access water door of the Cascade Spa. Ensure the water door is open wide to allow easy access **(Not over the Rail)**. Press the “Red Emergency Button” to stop the transfer if needed anytime during raising or lowering.



13. With the Resident properly secured with the safety belt and facing the deck of the spa, raise the Transfer to the appropriate height to clear the top of the seat inside the spa. Unlock the casters and slowly move the transfer to a position to place the resident into the spa. Move the Transfer carefully into the spa, ensuring the base guides of the Transfer align with the legs of the Spa legs. On Side Entry spas, turn the Transfer at an angle and bring the legs and feet in first. On End Opening Spas, lift the legs and feet in first. Assist placing the resident's legs into the foot well of the spa and position the resident to face the service deck of the spa. Position the Transfer chair in center of the spa and as far forward as it will go. **Always ensure the residents limbs are clear** and no objects interfere with entry operation.

Reference these illustrations when following procedures to move resident into Spa

Side Entry Spa



1

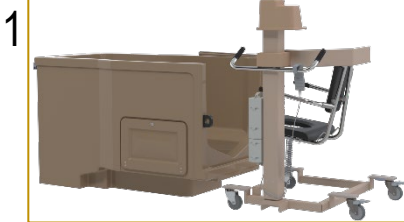


2



3

End Opening Spa



1



2



3

Superior or Pacific Spa



1



2



3

14. Once the Transfer is in the correct position lower the resident by pressing the down button until the chair is just above the seat of the Spa. Lock the casters and **again ensure the residents hands, arms, and legs are all clear.** Close the water door and lock it by pressing the handle downward.

15. You may now fill the spa using the reservoir per your operator's manual that came with your Penner Spa. Monitor the water temperature on the reservoir temperature gauge and by allowing the water to run over your wrist.

16. Follow the Bathing Procedure as outlined in you Safe Operation & Maintenance Instructions that were included with your Penner Spa. If you do not have this manual, one may be acquired through your Penner Bathing Distributor.

17. Upon Completion ensure the residents hands, arms, and legs are clear before raising the lift. Push the up button to raise the resident slightly if needed and then drain the water from the spa.

CAUTION Going over the rail or not ensuring the base is aligned correctly with the spa legs when moving the Transfer into the spa could cause damage that may not be covered through warranty.

WARNING

Going over the rail or failure to ensure that the residents limbs are clear and there are no obstructions while transporting or lowering the resident into the Penner Spa could cause injury to the resident and/or operator.

18. You may now rinse the residents' body with the shower sprayer.

19. Pat the resident dry with a soft towel. No rubbing is necessary.

20. You may now open the water door by pulling up on the lock at the same time pulling up on the door handle. Use the towel to dry and clean the underside of the chair. This will prevent water form dripping on the floor and residue build up under the seat.

21. Before you move the Transfer away from the spa, make sure the lower extremities have been toweled dry so the bath floor stays dry. Ensure the Transfer is raised high enough to clear the spa seat. You may now unlock the casters and move the Transfer out of the spa and away, ensuring the resident is still safety belted correctly, and the residents' hands, arms, and legs are all clear.

22. Once the Transfer is clear of the spa, lower the Transfer to the lowest position and push the resident back to their area.

23. Position the Penner Transfer for a transfer back to bed or to another chair. Lock the Casters.

24. Release the safety belts from around the resident and transfer the resident using proper nursing techniques and assistance if required.



WARNING

The Transfer operation should be checked daily. In the event the hand control fails during lifting, depress the "Emergency Lowering" button located beneath the emergency stop button of the control box on the transfer.



1. Before seating the resident in the chair, ensure all the pads and safety belts are on the chair.
2. Press the “ON/Zero” to turn the scale indicator on.
3. Press both the “UP” and “Down” arrows at the same time for a few seconds. This will take the scale indicator into calibration mode.
4. Press “Zero” to continue with calibration. Otherwise you may select the unit of measurement you want to use. Either “lbs” or “kilograms”.
5. Select the weight amount you are going to use for the calibration. Use the “Up” or “Down” arrows to select the weight you will be using. (We strongly recommend a certified weight, not a bucket of water). When the weight is selected press “Zero” to continue.
6. The directions on the display will tell you to unload the chair. That means nothing on the chair that the transfer didn't come with. Also make sure the chair isn't moving or vibrating during the calibration. Press “Zero” when ready to start actual calibration.
7. When it's done the screen will then tell you to put your certified weight on the chair centered best as possible. When it's no longer moving or vibrating, Press the “Zero” button again.
8. Finally, when calibration is done the screen will display so. You will see some random numbers after the Zero: and the Span:. Unload your weight and calibration is complete.

Refer to the enclosed Parts and Service manual for the following information:

The scale will go through an “Auto-Zero” every time it is turned on. That means if the unit is moving or somebody is already in the chair and then the scale is turned on, it will “ZERO” them out. Best practice is to turn the scale on before using, with no weight or movement. Then proceed with usual use.

For your nearest Distributor call
1-800-732-0717 or 1-866-736-6377

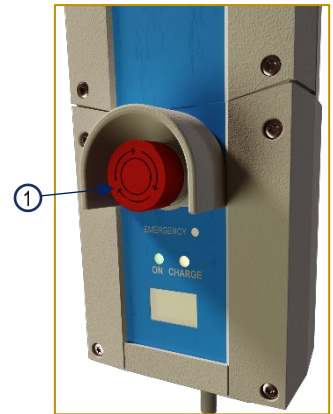
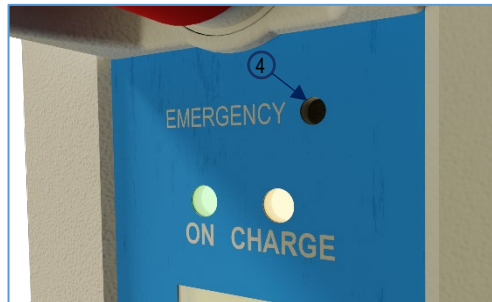


Control Unit (Mobilette)- Emergency stop button stops operation at any time. (Fig. 1)

Wall Charging Unit- Mounts on the wall for easy charging of batteries. (Fig. 2)

Mobilette- Pillar Actuator, Battery Charge Adaptor, and Hand Control all plug in bottom. (Fig. 3)

Emergency Lowering Button- (Bottom View) If lift were to fail in up position, it may be lowered by depressing this clear button. (Fig. 4)



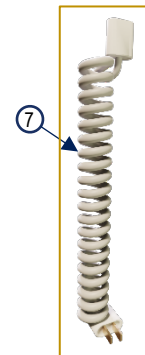
Transfer Battery- (Two Each) Slides into top of Mobilette and Wall Charger. Must be charged daily on wall charger. (Fig. 5)



Hand Control- To raise or lower the lift system. Plugs into Mobilette. (Fig. 6)

Charging Cord- For wall charging unit, however can be used on the Mobilette for charging only. (Fig. 7)

Caution- The Penner Patient Lift is intended to be operated by internal power only. The Lift becomes immobile when cord is plugged into the Mobilette.



⚠ WARNING

If any part of the Transfer system is not functioning properly, cease all transferring activities until the problem is corrected by maintenance. The system must be maintained on a scheduled bases to ensure it is functioning properly. Failure to heed these precautions could result in injury to the operator or resident.

Transfer Cleaning (After every bath)

- Clean and disinfect the Transfer after every bath with Penner Cleaner/Disinfectant as follows:
 - Position the transfer into the Penner Spa. Detach the chair pad and backrest. Use the disinfectant solution remaining in the spa from disinfecting the spa and use the long-handled brush to scrub the chair pad, backrest, and other parts of the transfer that come in contact with the resident and water while giving a bath. Allow proper disinfectant contact time per manufacturers directions (usually 10 minutes). Rinse the chair pad and backrest with fresh water and replace components.
 - Or
 - Spray transfer with approved disinfectant remembering to detach the chair pad as well as all other parts of the transfer that come in contact with the resident or water while giving a bath. Allow proper disinfectant contact time per manufacturers directions (may not always be the same cleaner as spa cleaner, times may vary). Wipe or rinse approved disinfectant from transfer per approved disinfectant directions.

Note: Penner Cleaner/Disinfectant is a special non-abrasive cleaning and disinfecting solution that will not harm the transfer chair. Penner Cleaner/Disinfectant is specially designed and recommended for use with your Penner Transfer.

WARNING

Housekeeping personnel should wear protective glasses and gloves to prevent disinfectant from damaging their eyes or skin. If disinfectant gets on the skin or in the eyes, rinse thoroughly with plenty of water. Seek medical advice if irritation occurs.



Maintenance and Adjustments

Routine Maintenance

Suggested maintenance to be performed on unit. Contact your Authorized Penner Spa Distributor for periodic updates to this revision.

Tub Model # _____ **Tub Serial #** _____
Reservoir Model # _____ **Reservoir Serial #** _____
Transfer Model# _____ **Transfer Serial #** _____

Checklist	Monthly	Quarterly	Semi-Annually	Yearly
Spa				
Check hoses and connections for leaks or damage.			X	
Check Aqua-Aire functions and controls.			X	
Check disinfectant system		X		
Check Thermometers accuracy with calibrated probe thermometer.			X	
Inspect electrical connections. (GFCI, Circuit breakers)	X			
Check mixing valve for proper temperature. Use a calibrated probe thermometer to verify.			X	
Check Screens and water supply connections.			X	
Transfer				
Inspect Batteries for Transfers	X			
Check E-Stop to make sure it functions properly	X			
Check function of Emergency lowering button		X		
Belts for transfers and lifts should be free from tears.	X			
Castors should be kept clean and make sure the brakes hold securely.		X		
Hand control is functioning correctly		X		
Batteries for Scales (9 Volt)			X	
Scale is calibrated regularly or when variance are observed. (May be more or less according to Facility regulations) Use a calibrated weight to do calibrations.		X		
Reservoir				
Reservoir Tank- Clean/Disinfect as needed.	X			

The above items should be adjusted if issues occur more frequently. Each facility is different so quality of water plays an important role in many of these checks. Many of the items listed above are in your manuals. The manuals are a great source of information regarding making adjustments to temperatures installing and operating. Also your facility or state and local codes may require more frequent inspections.

If help is needed with checking or making adjustments please call your local distributor or you may also call Penner Manufacturing directly for assistance.

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