

Contour Spa

Parts Breakdown & Assemblies

360748C Rev E

10/06/2025

Side Entry – Side Entry High Seat – End Opening – Swivel Lift Tub



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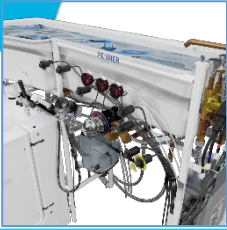
Contour Spa

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Control Identification

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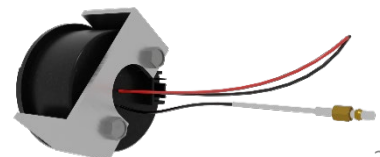
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1. Reservoir Valve (Handle 370325)
2. Hand Sprayer (On/Off Button) (350495)
3. Hand Shower (140106)
4. Bath Oil Dispensing Pump (350200)
5. Shampoo Dispensing Pump (350200)
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12. Reservoir Fill-On (350495)
13. Reservoir Fill-Off (350495)
14. Rinse Jets Button (350495)
15. Disinfect Jets Button (350495)

350535M-SER Thermometer Readout- Service Replacement

To replace a thermometer, remove the two nuts on the backside and slide the gauge out through the front. The leads are connected to the electrical kit and the temp probes. Old wires can be cut, but the new gauge will need lines routed to respected locations.





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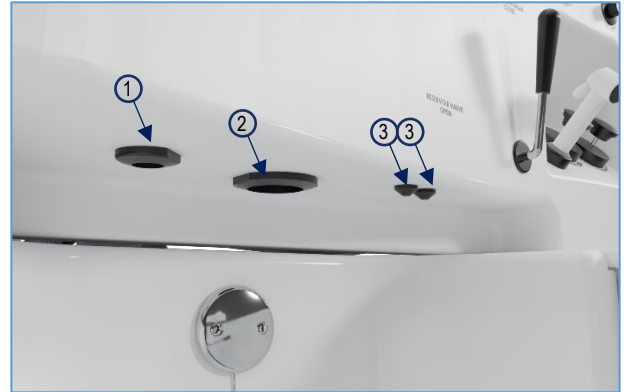
Cabinet Misc. Component Locations

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Cabinet Outlets

1. 360522P Outlet Spout-Contour
2. 360305P Reservoir Outlet
3. 350220 Dispenser Spout, (2ea) Oil and Soap



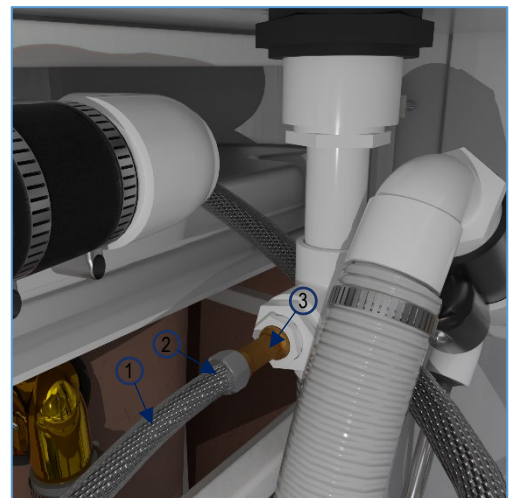
Reservoir Release Valve



1. 108550 Rubber Seal
2. 105522 Base shoe
3. PVC 2" x 3" long
4. 370320 Adaptor
5. 370412 Butterfly Valve, 2"
6. PVC 2" x 6.5"
7. 370435 Coupling, 2" PVC Flex

Shower (by-pass) Hose Connection

1. 360492 Hose 3/8" x 60"
2. 360439 Orifice, shower vent (inside hose)
3. 360667 Adaptor, 1/2" M x CMPR 3/8 brass





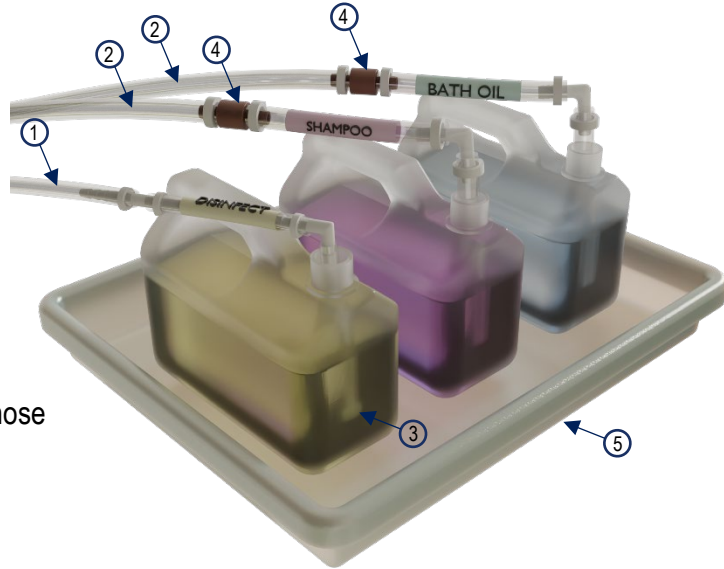
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Cabinet Misc. Component Locations

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Bottle Tray and Check Valves



1. 140261 Hose 1/4" ID Clear
2. 350276 3/8 ID Clear Tubing
3. 140489 Foot Strainer on end of Disinfectant hose
4. 350235 Check Valve (2ea)
5. 360866 Tray, Bottle

Solenoid Valve Identification



1. 144105 Vacuum Breaker Watts 288A-3/8
2. 370300 Float Switch
3. 140124 Solenoid Valve

- Reservoir Fill Gray 
- Shower Sprayer Red 
- Rinse Jets Blue 
- Disinfect Jets Yellow 
- Tub Fill Green 



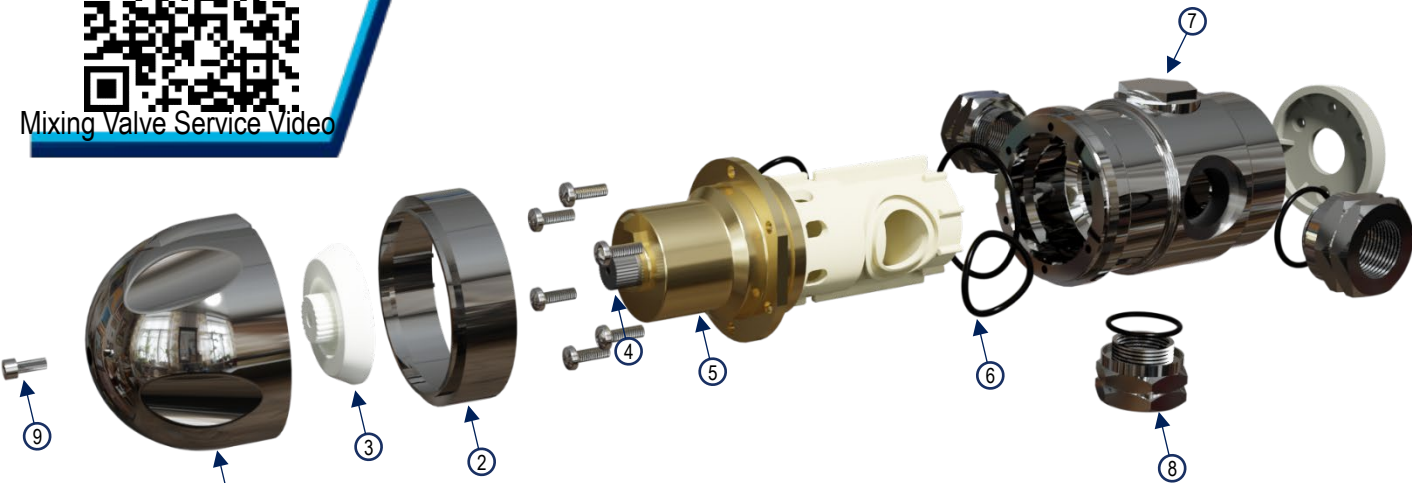
Mixing Valve Service Video

Contour Spa

Mixing Valve Rada 320

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1. 350162
1. 350159
2. 350152
3. 350154
4. Temperature Spindle
5. 350151
6. 350158
7. 350163
8. 350157

Knob Pack (Knob, screw, and wrench)

Screw Pack (includes all screws)

Temperature Indicating Ring

Hub

Used to adjust High/Low Temp settings

Cartridge with O-rings Rada 320

Seal Pack (includes all o-rings)

Cap (with o-ring)

Inlet/Outlet Adapter, 3/4 Female, (3 ea)

The Rada 320 Mixing Unit features a single “sealed for life” disposable internal cartridge. With an allen key (3 mm) to remove the handle retaining screw (#9) and a phillips head screwdriver to remove the 6 cartridge retaining screws, the entire mixing unit can be serviced and/or replaced in approximately 10 minutes.

Note: All seals are pre-lubricated. If further lubrication is required, use only silicone based lubricants on this product. Do not use petroleum based lubricants.

There is a “H” and “C” marked on the cartridge (#5). Make sure the “H” is lined up with the hot inlet and that the “C” is lined up with the cold inlet.

The “QR” barcode up top has an animated video showing the temperature adjustment steps for the Rada 320 Mixing Valve. Steps are also listed below.

1. Remove the temperature knob screw (#9) using a 3 mm hexagonal wrench. Remove the temperature knob (#1).
2. Pull off the white or black polymer hub assembly (#3) which may remain attached to the inside of the temperature control handle (#1). It is a push fit and can be levered out gently with a screwdriver.
3. Rotate the spindle until required maximum blend temperature is obtained at outlet point. (clockwise = decrease in temperature, counterclockwise = increase temperature.) **When resistance is felt do not use force to turn any further, as this can damage the internal parts.**
4. Once the desired maximum blend temperature is achieved, re-fit the hub without disturbing the spindle: Position the hub so that the hub stop comes up against the cartridge stop preventing any further rotation in a counterclockwise direction. Check the blend temperature has not been altered.
5. Refit the temperature knob. Make sure that the indicator points to the 9 o'clock position.



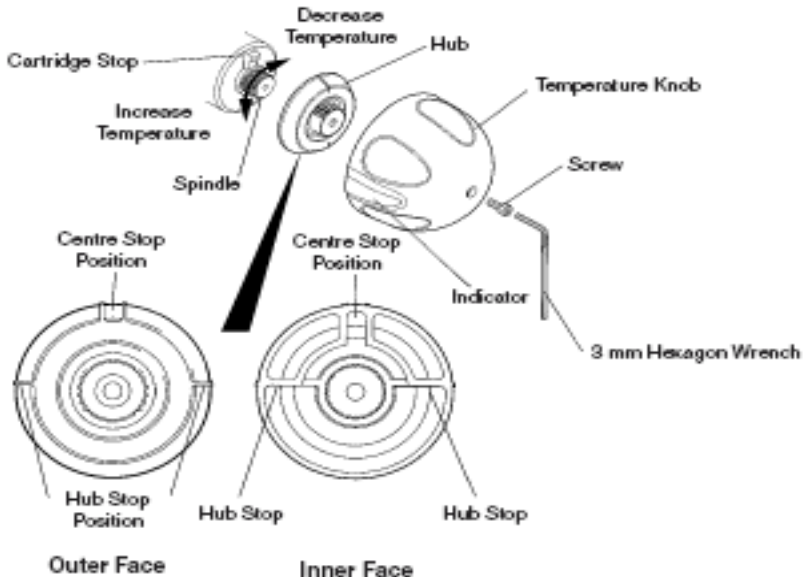
Mixing Valve Service Video

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Mixing Valve Rada 320 and Rada 222

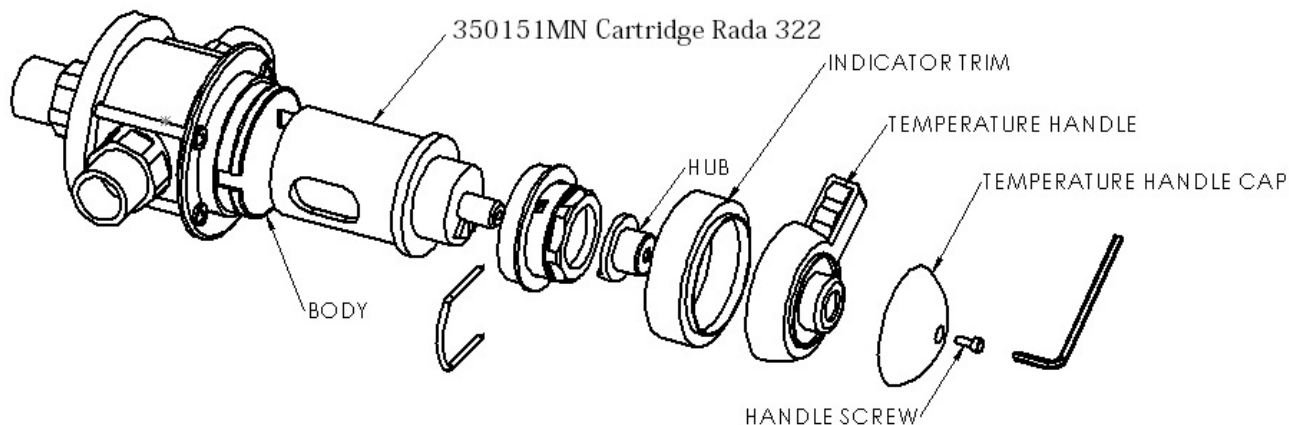
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Picture representing the adjustment of the Rada 320 Mixing valve.

Rada 222 Mixing Valve Parts (Minnesota Only)



1. Check that an adequate supply of hot water is available at the hot inlet of the mixing valve.
2. Temperatures should always be checked using a thermometer with proven accuracy.
3. Remove the handle screw, temperature handle cap, temperature handle, and indicator trim using a 3 mm hexagonal key.
4. Pull off the hub.
5. Using the temperature hub, rotate the spindle until the required maximum blend temperature is obtained at the discharge point (rotate clockwise to decrease temperature). **If resistance is felt do not use force to turn any further, as this can damage the internal parts.**
6. Once the desired maximum blend temperature has been achieved, refit the hub so that the lug is against the side of the stop on the cartridge face, thus preventing counter clockwise rotation past the maximum temperature stop.
7. Check that blend temperature has not altered.
8. Refit the indicator trim, handle, and cap. Then secure with the handle screw using a 3 mm hexagonal key.⁷



Solenoid Service Video

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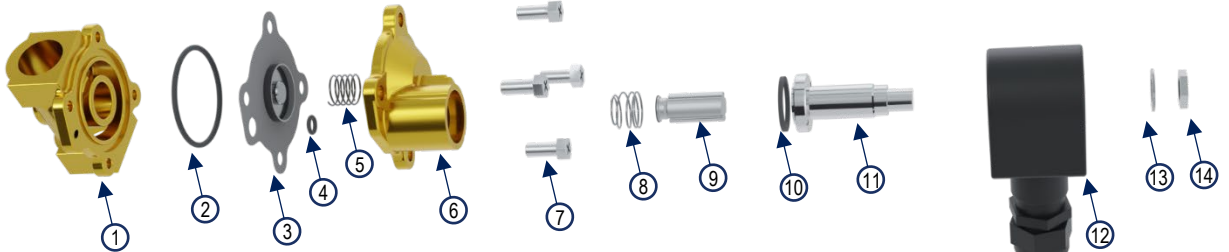
Solenoid and Disinfectant Injector Breakdown

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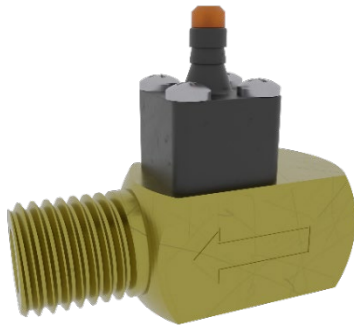
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140124- Solenoid Valve – Complete

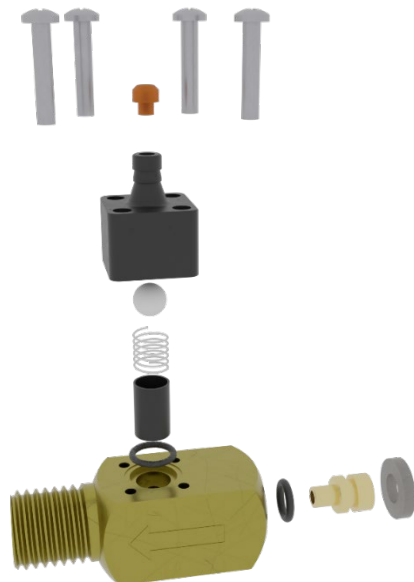
1401308- Rebuild kit for Solenoid Valve (Includes all o-rings, a diaphragm, all springs, a plunger , and a spanner tool for removing sleeve.



- | | |
|--------------|-------------------|
| 1. Body | 8. Spring |
| 2. O-ring | 9. Plunger |
| 3. Diaphragm | 10. Flange Seal |
| 4. O-ring | 11. Sleeve |
| 5. Spring | 12. Coil |
| 6. Cover | 13. Spring Washer |
| 7. Screw | 14. Nut |



1404804 – Injector - Complete

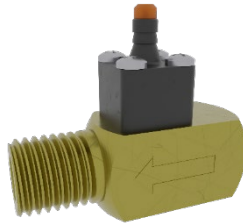


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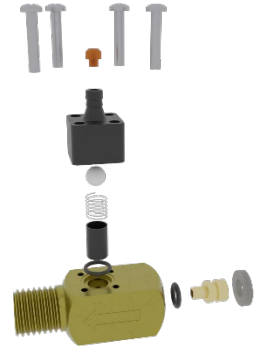
Disinfectant Injector Dilution

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1404804 – Injector - Complete



1. Check to see if a container of disinfectant has been installed. Assure that the disinfectant tube is inserted into the container and connected to the Injector with black metering tip. See the drawing of the square injector (204C) below for location of the metering tip.
2. Visually check if disinfectant is in the hose all the way to the injector. If not, the disinfectant can be brought to the injector pushing the disinfect button on the tub until disinfectant fills the hose all the way to the injector.
3. With the drain open, push the fill button on the tub to check the water temperature. Adjust the temperature control to read 60 degrees to 65 degrees (F). When the temperature remains in the above range, turn off the fill button.
4. Allow the water to drain from the tub.
5. Close the tub drain, push and hold the disinfect button long enough to bring the disinfectant mixture into the tub then release the disinfect button.
6. To test the solution in the foot-well of the tub with the Dilution Check Kit, order (140481). A dispenser of test paper (part number 219201) is included in this kit.
7. Tear off a strip of test paper from the dispenser and immerse in the solution for at least (10) seconds. Compare the color that the test paper turns with the chart on the dispenser. If the test paper matches the green in the range of 600-800, the disinfecting solution is the correct strength.
8. If the color of the test paper matches a color on the dispenser chart in the 800-1000 range, install the next smaller metering tip. See metering tip chart for color reference. The injector is furnished with a metering tip installed. The Metering tips listed below are included in the Dilution check kit, (Part number 140481).
9. If the color of the test paper matches a color on the dispenser chart in the 0-400 range, install a metering of the next larger size and re-test.

METERING TIP CHART APPLICABLE TO THE AQUA-AIR JET DISINFECTION INJECTOR

<u>Color</u>	<u>Part Number</u>	<u>Metering Tip Size</u>	<u>Solution Strength</u>
Black	1404824	Large	Preferred Strength
Blue	1404822	Medium	Less Strength

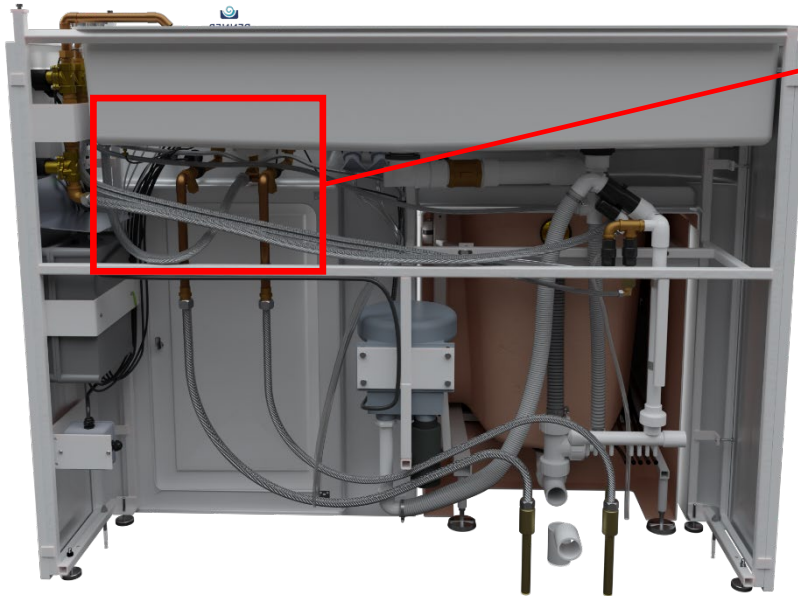
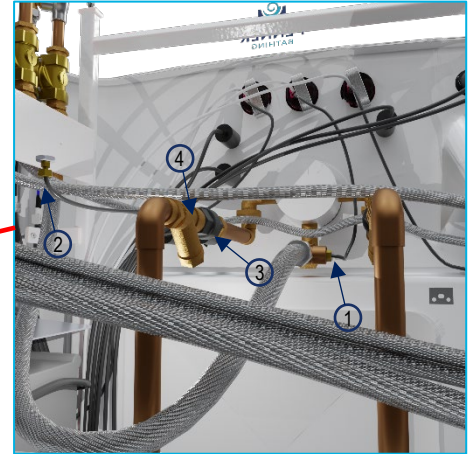
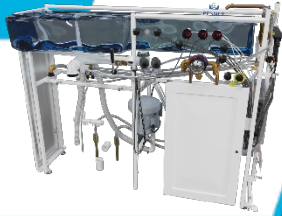
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Water Supply and Plumbing Hoses

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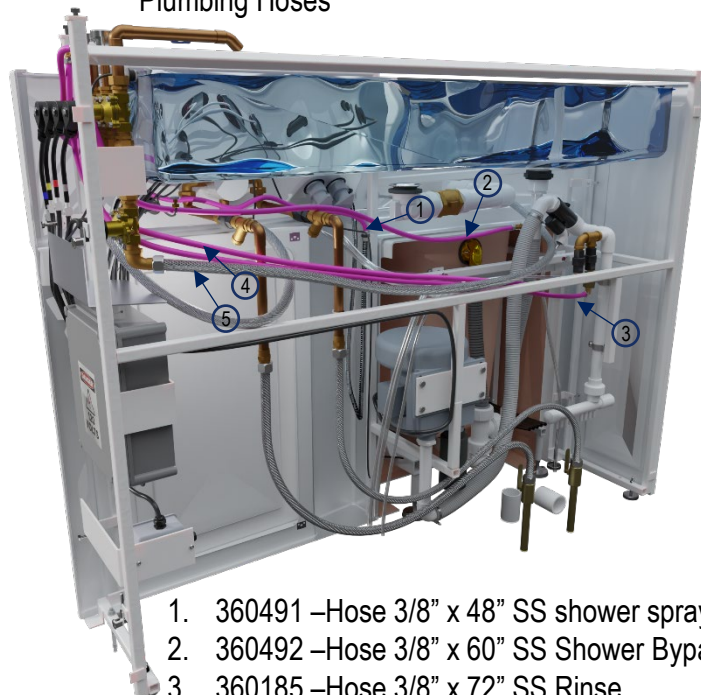
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Hot and Cold water supply



1. Temperature Probe location for fill-shower temperature readout.
2. Temperature Probe location for reservoir temperature readout.
3. 140474 Check Valve (2 ea on water supply lines)
4. 350315 Screen ½" 40 mesh in-line (2 each)

Plumbing Hoses



1. 360491 –Hose 3/8" x 48" SS shower sprayer hose
2. 360492 –Hose 3/8" x 60" SS Shower Bypass Hose
3. 360185 –Hose 3/8" x 72" SS Rinse
4. 360185 –Hose 3/8" x 72" SS Disinfect
5. 390100 –Hose 72" Braided SS (1 ea) Tub Fill

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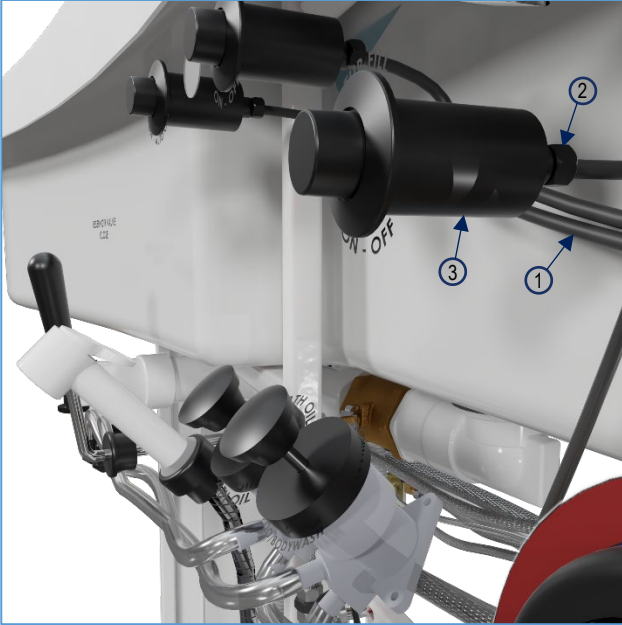
Dispenser Pump, Air Components

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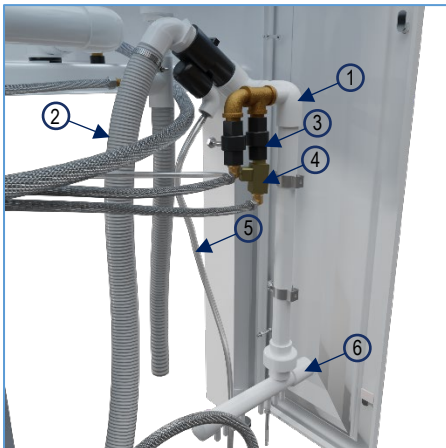
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Dispenser Pump

Air Components

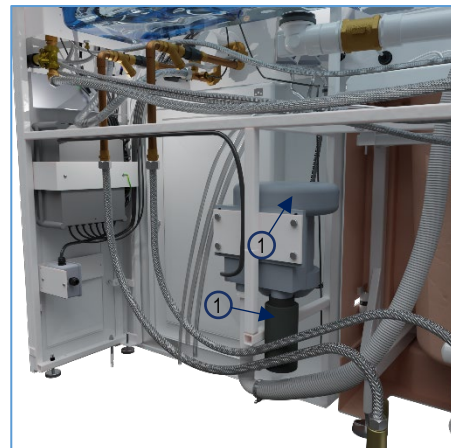
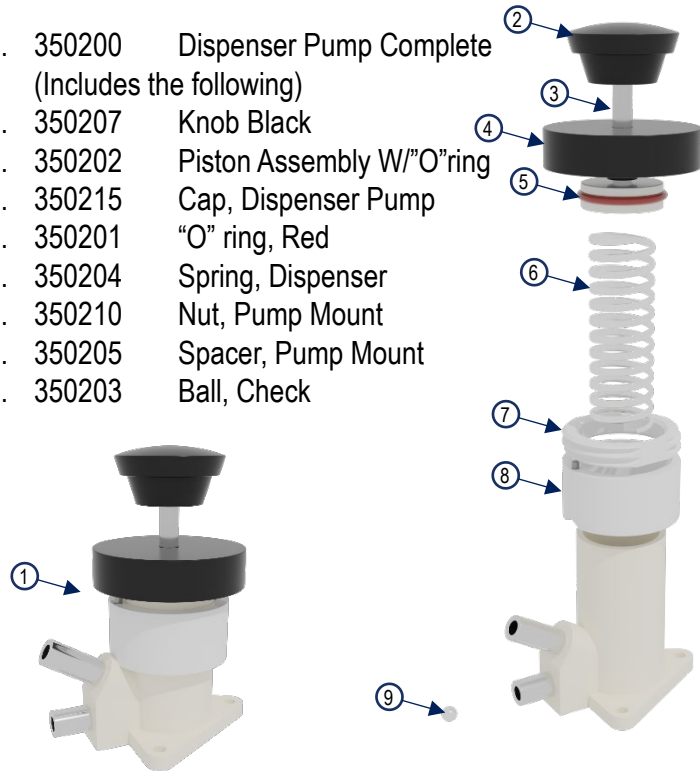


1. 040955 Tubing 1/8" Air Line
2. 350497 Tubing Strain Relief
3. 350495 Air Transmitter – Black Raised



1. 360404C Kit-Air Check Valve Replacement Contour
2. 360409 Hose-1 1/4 ID
3. 140474 Check Valve 1/2 FxF-Black
4. 1404804 Dema Injector
5. 350276 Clear Tubing 9/16" OD x 3/8" ID
6. PVC Manifold

1. 350200 Dispenser Pump Complete (Includes the following)
2. 350207 Knob Black
3. 350202 Piston Assembly W/"O"ring
4. 350215 Cap, Dispenser Pump
5. 350201 "O" ring, Red
6. 350204 Spring, Dispenser
7. 350210 Nut, Pump Mount
8. 350205 Spacer, Pump Mount
9. 350203 Ball, Check



1. 350602 Blower-Air Gast
2. 350601 Filter-Air

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Inside Tub Components and Jets

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Dispenser Pump

1. 350172 Escutcheon, Chrome
2. 350177 Drain Plug Replacement Kit
3. 1050401 Base Shoe Basket-Brass



Jet Components



1. 350135 Jet, Brass
2. 350134 Kit, Internal Jet replacement
3. 360646 Replacement Cap-Black
4. 360644 Replacement Cap-White
5. 360655 90° ell
6. 360650 Tee fitting

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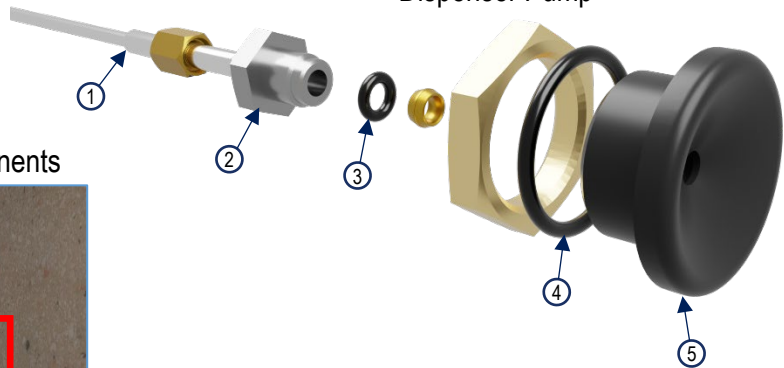
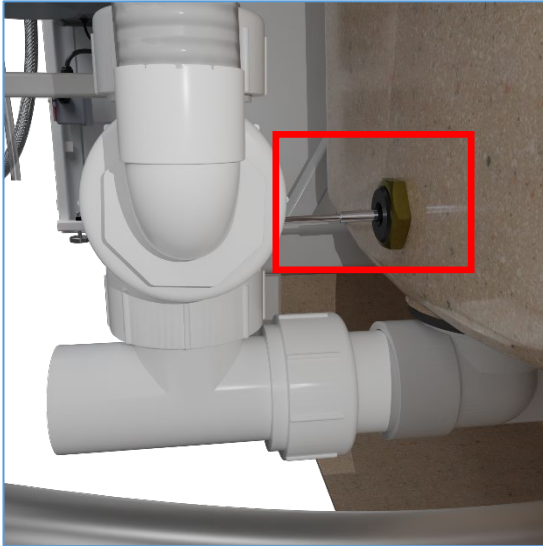
Temp Probe, Drain and Overflow

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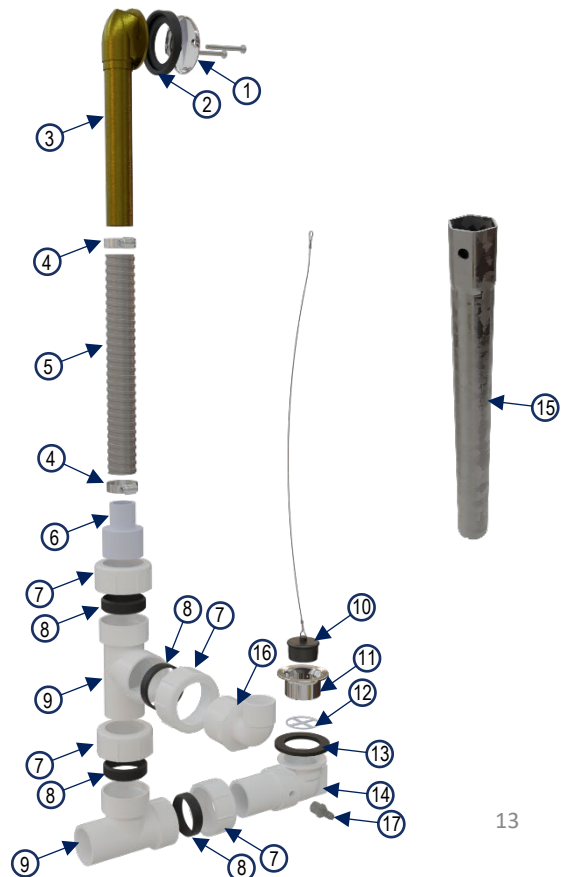
Dispenser Pump

Air Components



1. Temp Probe from Temperature Display
2. 360637 Temp Prob Nut
3. 360638 O Ring #108
4. 360363 O Ring 1 1/4"ID x 1/8" #218
5. 360630-14 Adapter, Temp Probe

1. 350172 Escutcheon, Chrome w/ screws
2. 350173 Beveled Washer (Rubber)
3. 350174 Overflow & Tube
4. 590758 Hose Clamp #24
5. 390410 1 1/2" Hose
6. 360400 Adaptor 2" Spig x 1 1/2" OD
7. 1050481 Nut 2" Slip Joint (Plastic) (4 ea)
8. 1050501 Washer 2" Rubber Slip Joint (4 ea)
9. 1050461 Tee, Drain New Plastic (2 ea)
10. 350177 Drain Plug Assembly (Includes Cable)
11. 1050401 Base Shoe Basket
12. 350391 Drain Screen
13. 108550 Drain Washer Rubber
14. 360403 Base Shoe Assembly
15. 140370 Base Shoe Basket Removal Tool
16. Adapter From Reservoir Overflow
17. 360119 Adaptor 3/8" barb x male pipe



Contour Spa Water Doors

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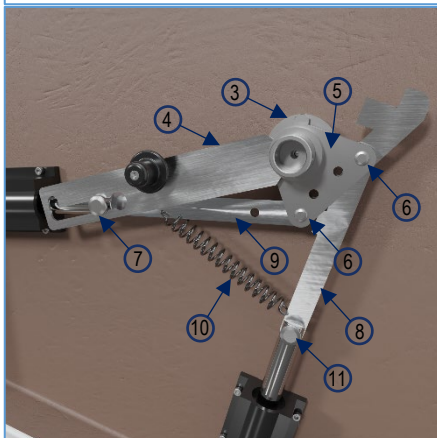
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Water Door Handle – Side and EO



1. 360720-12 Label-Leave Door Open-
2. 360440 Roll Pin $\frac{1}{4}$ x $1\frac{3}{4}$ " SS
3. 360297 Handle Cast Complete
4. 360309 Secondary Lock Knob

1. 360125K Door Seal Replacement Kit
Includes everything needed to replace the door seal. It works for either the end opening or the side opening water doors.



Water Door Handle – Side Opening internals only

1. 360335 Hinge Assembly
2. 360101 Bearing Linear Modified
3. 360280 Door Lock Spindle
4. 360315 Secondary Lock Assembly
5. 360320 Hub Assembly
6. 360425 Clevis Pin $\frac{3}{8}$ x 1"
7. 360310 Pin, 2nd Lock
8. 360331 Linkage, Off set
9. 360326 Linkage, Straight
10. 360435 Spring
11. 360430 Clevis Pin $\frac{1}{2}$ x $1\frac{1}{4}$ " SS

Contour Spa End Opening Doors

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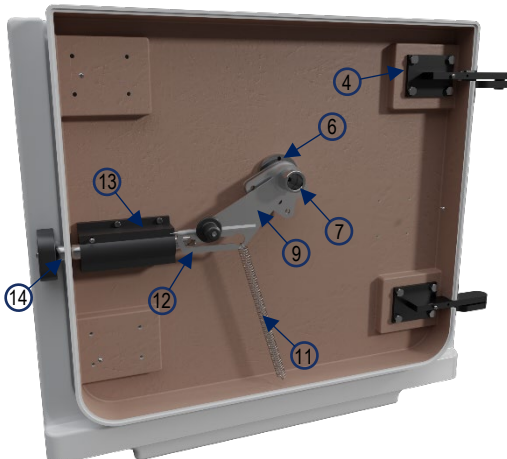
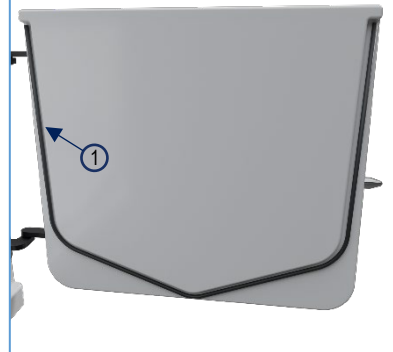
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Water Door Handle – Side and EO



1. 360720-12 Label-Leave Door Open-
2. 360440 Roll Pin $\frac{1}{4} \times 1 \frac{3}{4}$ " SS
3. 360297 Handle Cast Complete
4. 360309 Secondary Lock Knob

1. 360125K Door Seal Replacement Kit
Includes everything needed to replace the door seal. It works for either the end opening or the side opening water doors.



Water Door Handle – END OPENING internals only

1. 360336E Hinge Assembly
2. 360276 Hinge Spacer
3. 360250 Lock Bushing
4. 360335E Hinge Assembly (RH)
5. 360335EL Hinge Assembly (LH) NOT SHOWN
6. 360280 Door Lock Spindle
7. 360320E Hub Assembly (RH)
8. 360320EL Hub Assembly (LH) NOT SHOWN
9. 360315E Secondary Lock (RH)
10. 360315EL Secondary Lock (LH) NOT SHOWN
11. 360435 Spring
12. 360310 Pin, 2nd Lock
13. 360101 Bearing, Linear Modified
14. 360302 Door Lock Bolt, Short

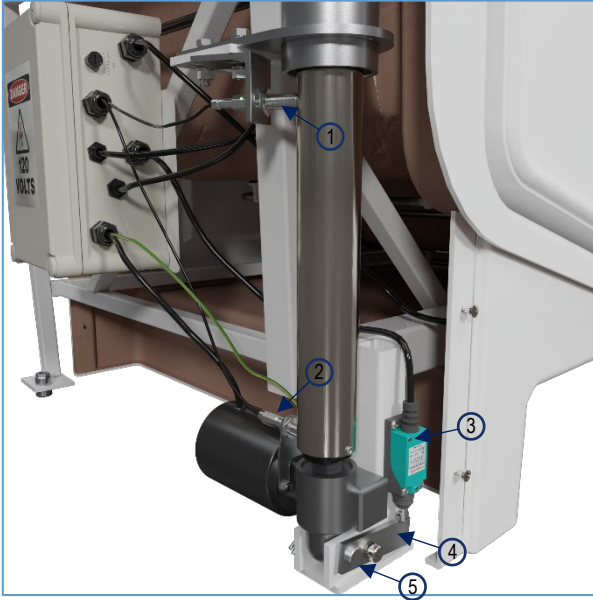
Contour Spa

Swivel Lift Components

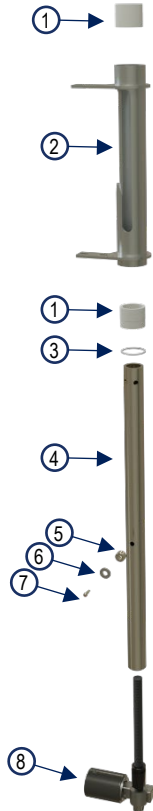
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Actuator Limit Switches



- | | | |
|----|--------|----------------------------------|
| 1. | 480367 | Proximity Switch (Upper Limit) |
| 2. | 340610 | Proximity Switch (Lower Limit) |
| 3. | 480368 | Switch Limit, Actuator (No-Load) |
| 4. | 340590 | Linkage |
| 5. | 340572 | Clevis Pin with cotter pin |



Swivel Lift Actuator Breakdown

- | | | |
|----|-----------|---|
| 1. | 340420 | Bearing |
| 2. | 340525 | Outside Tube Assembly – Post |
| | 1. | 340525L LH Outside Tube Assembly – Post |
| 3. | 340535 | Retaining Ring |
| 4. | 340520 | Inside Tube |
| 5. | 340581 | Roller |
| 6. | 380575 | Washer ½ x 1/8 SS |
| 7. | 380574 | Shoulder Screw ½ x 2 ½ Modified |
| 8. | 341122 | Actuator |
| 9. | 341122SER | Service Actuator replacement kit. |

Contour Spa Swivel Lift Chair

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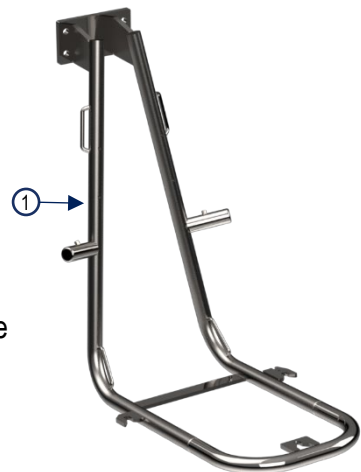
Actuator Limit Switches



1. 390640 Screw ¼-20 x ½ PH TR HD SS
2. 3411068 Scale Head Indicator
3. 360820 Cover, lift scale arm
1. 360830 Cover, no scale lift arm
4. 350495 Air transmitter, black raised



1. 481140 Chair Frame



Contour Spa Chair Components

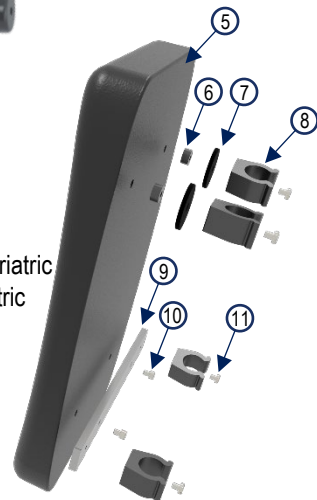
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1-800-732-0717

www.pennerbathingspas.com

1-866-736-6377

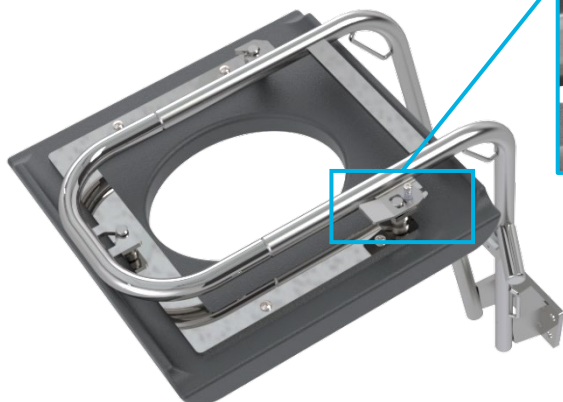
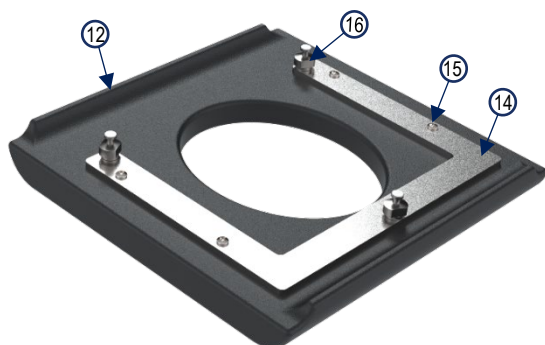


- 1 381160SER Transfer Arm
- 2 2-381108 Hand Grips-Black
- 3 381161 Arm End Plug (not shown)
- 4 381172 Dowel pin-arm lock
- 5 2-381117 Backrest Assembly
- 6 381530 Spacer (Qty 2)
- 7 381532 Rubber Washer (Qty 2)
- 8 381128 Clip (Qty4)
- 9 382228 Backrest Support Bar
- 10 382222 Screw M5x.08x20mm (Qty 4)
- 11 382226 Screw 10-32 x 7/16 (Qty 2)
- 12 2-381115 Complete Seat Assembly
- 13 2-391115 Replacement Seat Assembly for Pre-10-2020 Pacific and EO Frames (Not Shown)

- 14 381115-1
- 15 382224
- 16 3811201
- 17 3811175
- 18 381113
- 19 381109
- 20 381193
- 21 381192
- 22 381191

- Seat Pad Support Frame
- Screw M6x1x20mm (Qty 4)
- Bolt-Seat Lock (Qty 3)
- Bariatric Backrest
- Screw 1/4-20x1 3/4 (Qty 2) for Bariatric
- Strap Bushing (Qty 2) for Bariatric
- Screw-Shoulder
- Spring-seat lock
- Plate-seat lock

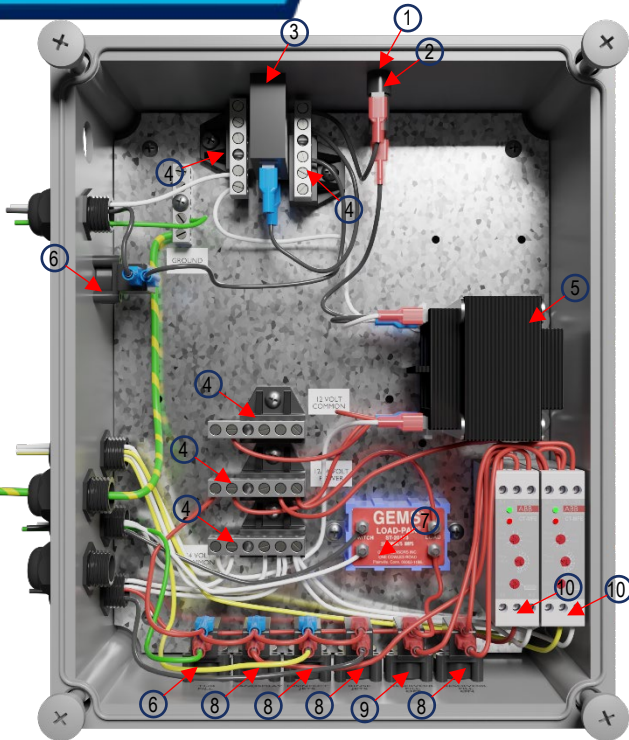
*Optional Toilet Pan Kit
 -381324 Kit for transfers
 -381324EO for pre 10-2020 EO's and Pacific Chair
 -381332 Toilet Bowl Only



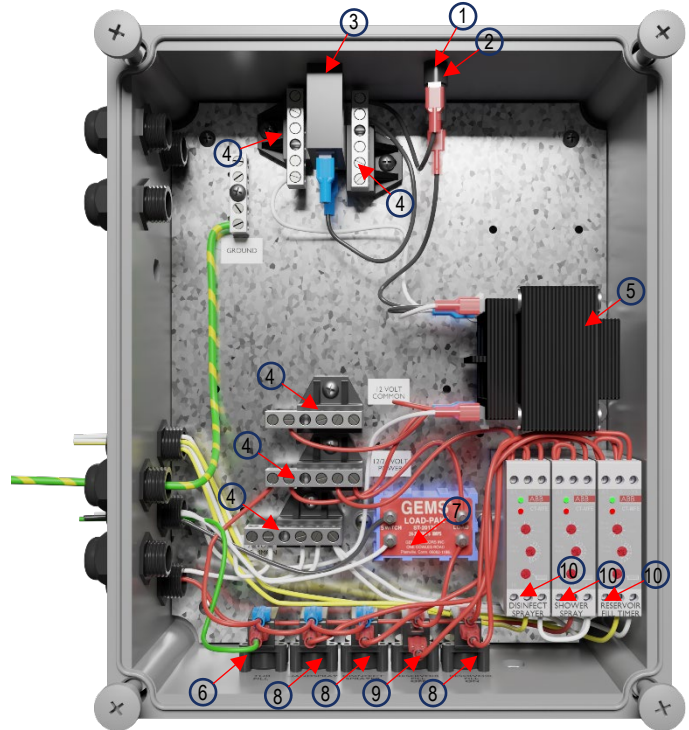
Contour Spa Electrical Kit

360748C Rev E

10/6/2025



Contour Reservoir Kit



Contour Reservoir Still Bath Kit

1. 350533 Fuse 3ag 1 amp Slo-Blo
2. 350530 Fuse Holder
3. 350525 Circuit Breaker 20 amp
4. 140926 Neutral Bar with Insulator (5 ea)
5. 140952 Transformer 24 volt 5 amp
6. 350510 Air switch TBS 310 (2 ea) Tub fill and blower
7. 370305 Load Pak
8. 350505 Air Switch TBS362A
9. 370505 Air Switch TBS302 (Reservoir Fill OFF)
10. 350545-09 Timer (2 ea)

Timer Adjustment Explained

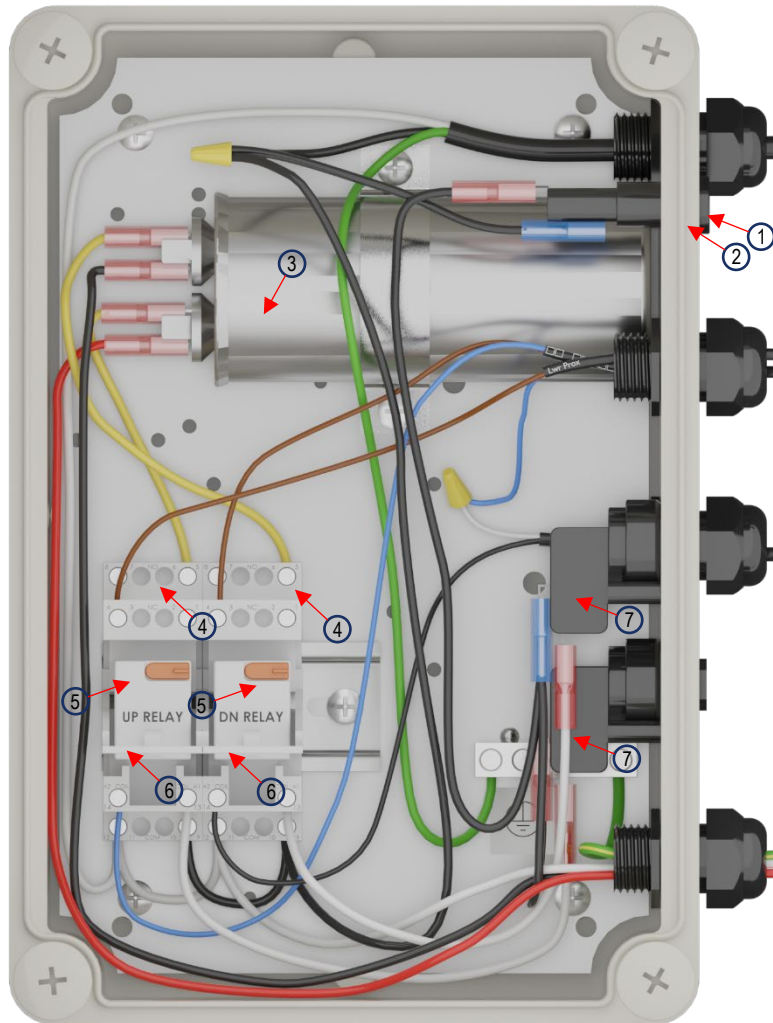
The timers are located in the lower right-hand corner of the electrical kit as shown above. It is adjusted by setting the timer sector and value. An example is the TIMER SECTOR setting of 100S = 100 seconds and with the TIME VALUE set at 5, the timer is now set for 50 seconds. Another example is the TIME SECTOR setting of 1000S = 1000 seconds and with the TIME VALUE set at 5, the timer is now set for 500 seconds.

Contour Spa Swivel Lift Electrical Kit

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Post Lift Electrical Kit



1. 350530 Fuse Holder
2. 340620 Fuse 3ag 3/8 amp Fast Blow
3. 340115 Capacitor, Post tub actuator
4. 390530-09 Base Blade Socket, 2 ea
5. 390540-09 Relay for Actuator, 2 ea
6. 390545-09 Retainer Clips, 2 ea
7. 350505 Air Switch TBS362A, 2 ea

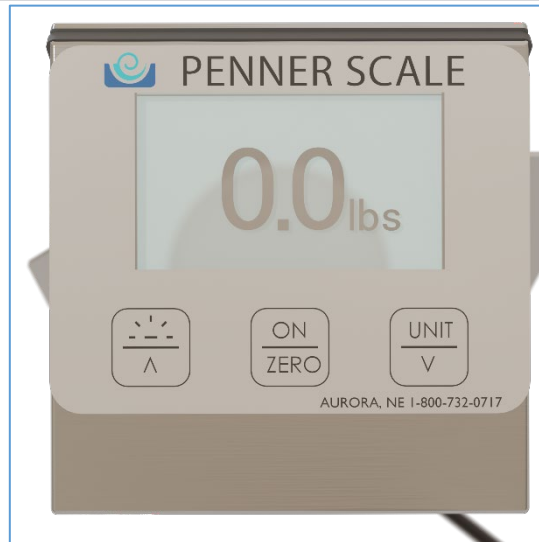
Note: The Actuator System Schematic is inside the Electrical kit lid.

Note: This view is up side down for left hand tubs.

Contour Spa Scale Calibration

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1. Before seating the resident in the chair, ensure all the pads and safety belts are on the chair.
2. Press the “ON/Zero” to turn the scale indicator on.
3. Press both the “UP” and “Down” arrows at the same time for a few seconds. This will take the scale indicator into calibration mode.
4. Press “Zero” to continue with calibration. Otherwise, you may select the unit of measurement you want to use. Either “lbs” or “kilograms”.
5. Select the weight amount you are going to use for the calibration. Use the “Up” or “Down” arrows to select the weight you will be using. (We strongly recommend a certified weight, not a bucket of water). When the weight is selected press “Zero” to continue.
6. The directions on the display will tell you to unload the chair. That means nothing on the chair that the transfer didn’t come with. Also make sure the chair isn’t moving or vibrating during the calibration. Press “Zero” when ready to start actual calibration.
7. When it’s done the screen will then tell you to put your certified weight on the chair centered best as possible. When it’s no longer moving or vibrating, Press the “Zero” button again.
8. Finally, when calibration is done the screen will display so. You will see some random numbers after the Zero: and the Span:. Unload your weight and calibration is complete.

Refer to the enclosed Parts and Service manual for the following information:

The scale will go through an “Auto-Zero” every time it is turned on. That means if the unit is moving or somebody is already in the chair and then the scale is turned on, it will “ZERO” them out. Best practice is to turn the scale on before using, with no weight or movement. Then proceed with usual use.

For your nearest Distributor call
1-800-732-0717 or 1-866-736-6377

Contour Spa

Installation Parts

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Installation Kit Parts

- 201900 Snap Clamp Size 08 Nylon (1ea)
- 400212 Belt, Cascade 78"
- 390100 Hose Assembly, $\frac{3}{4}$ x 72" (2ea)
- 350889 Key, Lock (6ea)
- 360420 Screw 3/8-16 x 2 $\frac{1}{2}$ " Hex Head Tub to Cabinet (2ea)
- 140518 Washers 3/8 Flat (4ea)
- 655400 Nut 3/8-16 Hex plt (Tub to Cabinet)(2ea)
- 140626 $\frac{3}{8}$ " x 3 $\frac{3}{4}$ " (Swivel Lift Tub Anchor)(2ea)
- 140627 $\frac{3}{8}$ " x 5" Cabinet Anchor Screws (2ea)
- 350650 Label, Warranty Registration
- 360745C Contour Installation Manual
- 360748C Label Manual Contour Parts and Assembly
- 360750C Contour Operation Manual

Your Penner Patient Care, Inc Distributor and personnel are trained to provide in-service instruction and maintenance information on your Penner Tub System. If you have any questions about the operation or maintenance of your Penner Tub system, please contact your Penner Distributor. For your nearest Penner distributor, contact

1-866-736-6377 Penner Patient Care, Inc or 1-800-732-0717

Contour Spa Maintenance Schedule

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Maintenance and Adjustments

Routine Maintenance

Suggested maintenance to be performed on unit. Contact your Authorized Penner Spa Distributor for periodic updates to this revision.

Tub Model # _____ **Tub Serial #** _____

Reservoir Model # _____ **Reservoir Serial #** _____

Transfer Model# _____ **Transfer Serial #** _____

Checklist	Monthly	Quarterly	Semi-Annually	Yearly
Spa				
Check hoses and connections for leaks or damage.			X	
Check Aqua-Aire functions and controls.			X	
Check disinfectant system		X		
Check Thermometers accuracy with calibrated probe thermometer.			X	
Inspect electrical connections. (GFCI, Circuit breakers)	X			
Check mixing valve for proper temperature. Use a calibrated probe thermometer to verify.			X	
Check Screens and water supply connections.			X	
Transfer				
Inspect Batteries for Transfers	X			
Check E-Stop to make sure it functions properly	X			
Check function of Emergency lowering button		X		
Belts for transfers and lifts should be free from tears.	X			
Castors should be kept clean and make sure the brakes hold securely.		X		
Hand control is functioning correctly		X		
Batteries for Scales (9 Volt)			X	
Scale is calibrated regularly or when variance are observed. (May be more or less according to Facility regulations) Use a calibrated weight to do calibrations.		X		
Reservoir				
Reservoir Tank- Clean/Disinfect as needed.	X			

The above items should be adjusted if issues occur more frequently. Each facility is different so quality of water plays an important role in many of these checks. Many of the items listed above are in your manuals. The manuals are a great source of information regarding making adjustments to temperatures installing and operating. Also your facility or state and local codes may require more frequent inspections.

If help is needed with checking or making adjustments please call your local distributor or you may also call Penner Manufacturing directly for assistance.

Penner Manufacturing Inc.
1-402-694-5003

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1-800-732-0717

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